

Bookings and Cancellations

Alumni events are often very popular so pre-booking is essential. We advise booking as early as you can to avoid disappointment.

By purchasing a ticket for an event, you are agreeing to these terms and conditions of sale.

All events are subject to change including venue, date and time, speakers and ticket prices.

Events are run on a not-for-profit basis. Any small surplus generated is used to further the aims of the Hatfield Association.

Hatfield Association reserves the right to cancel an event due to low enrolment or other circumstances which would make the event non-viable.

If an event is cancelled, Hatfield Association will use reasonable efforts to notify guests of the cancellation.

If we cancel an event, guests will be offered a full refund. However, any other expenses (including travel) incurred due to the cancellation of an event will not be refunded.

If an event is postponed, guests will either have the option to receive a full refund or transfer registration to the rescheduled date.

Event tickets cannot be refunded after purchase.

Up to ten working days before the event tickets may, at Hatfield Association's discretion, be exchanged for a credit note towards future Hatfield Association events.

Hatfield Association reserves the right not to accept tickets for resale. Where we do accept tickets for resale, this will be once all other tickets have been sold and may be subject to administrative fees and/or other terms and conditions.

All event cancellation notifications should be made by the person who made the original booking or the credit card holder.

Refunds will not be given for guests who do not turn up to an event on the day.

Regrettably, the Hatfield Association cannot refund guests on occasions when bad weather prevents or discourages travel.

Any bed & breakfast accommodation that is booked is subject to Durham University guest accommodation terms & conditions.

COVID-19

Should an event be cancelled due to local or national Government restrictions, guests

Data Protection

All information is securely held. It is treated confidentially in accordance with Data Protection legislation. Data is used to keep you informed about alumni activities and programmes involving academic and administrative departments, fundraising programmes and for the promotion of benefits. This may include an element of direct marketing. Data will not be disclosed to external organisations other than those acting as agents of the University.

By booking the event you confirm permission for the details included in your booking to be shared with Hatfield College, Hatfield Association and Durham University.

For further information about how we store and use your data please see the University's [Privacy Notice](#) and the Hatfield Association's [Privacy Notice](#).

Liability

All event attendees take part in this event at their own risk and Hatfield College, Hatfield Association and Durham University does not accept any responsibility for any loss, injury, or damage.

Code of Conduct Guidelines

PLEASE NOTE: By accepting an invitation/attending an event you agree to at all times abide by and act fully in accordance with the [Code of Conduct for Attendees at Durham University Alumni and Supporter Events](#).